



PRIVACY POLICY

Effective Date: 1 September 2023

Taylered | ABN 28 617 924 624

<https://taylered.au/>

Taylered Pty Ltd ("Taylered", "we", "us", or "our") is committed to protecting your privacy and ensuring your personal information is handled in accordance with the **Privacy Act 1988 (Cth)** and the **Australian Privacy Principles (APPs)**.

By using our website or submitting information through our contact form, you consent to the practices outlined in this Privacy Policy.

1. WHAT INFORMATION WE COLLECT

We may collect the following personal information when you interact with our website:

- Name
- Email address
- Phone number
- Company or business name
- Any additional information you provide in messages or enquiry forms

We do **not** collect sensitive information (e.g. health, political or religious details) through the website

2. HOW WE COLLECT YOUR INFORMATION

We collect personal information directly when you.

- Submit an enquiry through our contact form
- Contact us via email or phone
- Engage with us on social media or online platforms

3. WHY WE COLLECT YOUR INFORMATION

We collect and use your personal information to:

- Respond to enquiries and service requests
- Provide quotes or project updates
- Communicate about our services
- Improve our website and customer experience
- Comply with legal and regulatory obligations

4. DISCLOSURE OF PERSONAL INFORMATION





We do not sell or rent your personal information.

We may disclose your information to:

- Employees or contractors for the purpose of providing services
- IT service providers who support our systems
- Legal, accounting, or regulatory authorities if required by law

All third-party providers are required to handle your information in compliance with Australian privacy laws.

5. DATA SECURITY

We take reasonable steps to protect your personal information from misuse, interference, loss, unauthorised access, modification, or disclosure.

We store personal data on secure servers and limit access to authorised personnel only.

6. COOKIES & WEBSITE ANALYTICS

Our website may use cookies and third-party analytics (e.g. Google Analytics) to improve functionality and monitor site traffic. This data does not personally identify you and is used for statistical purposes only.

You can opt out of cookies by adjusting your browser settings.

7. THIRD-PART WEBSITES

Our website may contain links to external websites. Taylered is not responsible for the content or privacy practices of those sites. We recommend reviewing the privacy policies of any third-party websites you visit.

8. ACCESSING & UPDATING YOUR INFORMATION

You have the right to:

- Access the personal information we hold about you
- Request corrections to your information if it is inaccurate or outdated

To make a request, please contact us using the details provided below. We may require proof of identity.

9. HOW TO CONTACT US





If you have any questions about this Privacy Policy or would like to access or update your information, please contact:

Email: info@taylered.au

Phone: 1300 974 634

Website: <https://taylered.au>

10. UPDATES TO THIS POLICY

We may update this Privacy Policy from time to time. The latest version will always be published on our website.

Last update: 1 May 2025